

LOCAL HOSPITAL, WORLD-RENOWNED EXPERTISE

57%

of QVH patients live within 15 miles of the hospital



43%

of QVH patients travel from further afield for our specialist expertise



In 2013/14 patients travelled from over 20 countries around the world to receive specialist care at QVH

PROMPT AND EFFICIENT CARE

In 2013/14 QVH provided life changing treatment and care to tens of thousands of people:

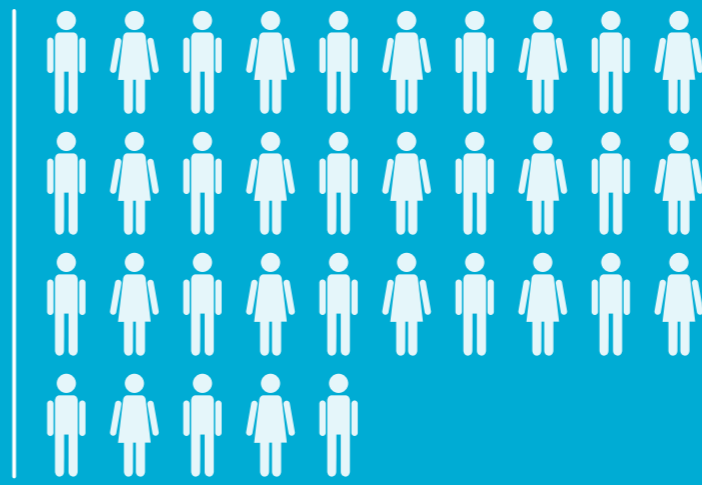
40,000 new outpatients seen



9,000 people admitted to hospital for treatment



35,500 procedures as outpatients or day case surgery



12,000 seen in minor injuries unit



Non-elective treatment (urgent or emergency)

29%

71%

Elective treatment (pre-planned)

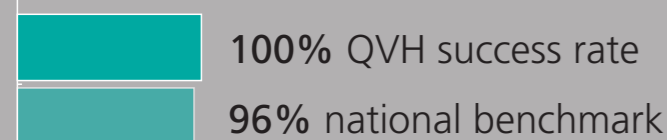


In 2013/14 QVH met all of its **waiting time targets**

WORLD-CLASS CLINICAL SERVICES

In 2013/14 QVH's clinical specialties continued to be amongst the most experienced and effective in the world:

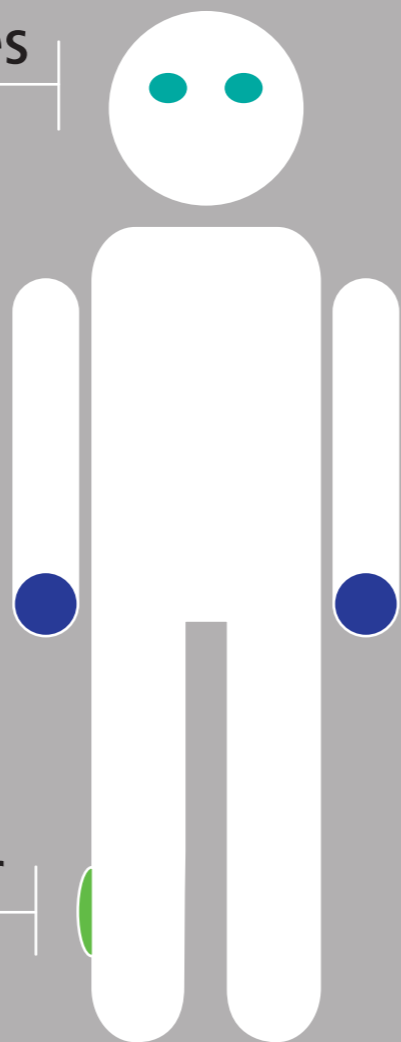
Achieved better than 6/12 vision



815

Cataract procedures

Eyes

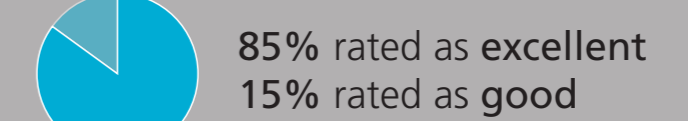


Head and neck

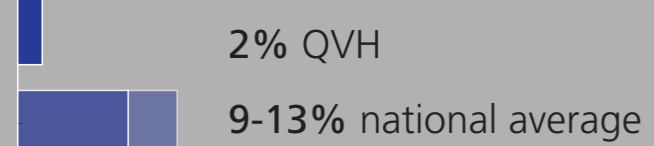
120

Orthognathic procedures

Surgical treatment and care



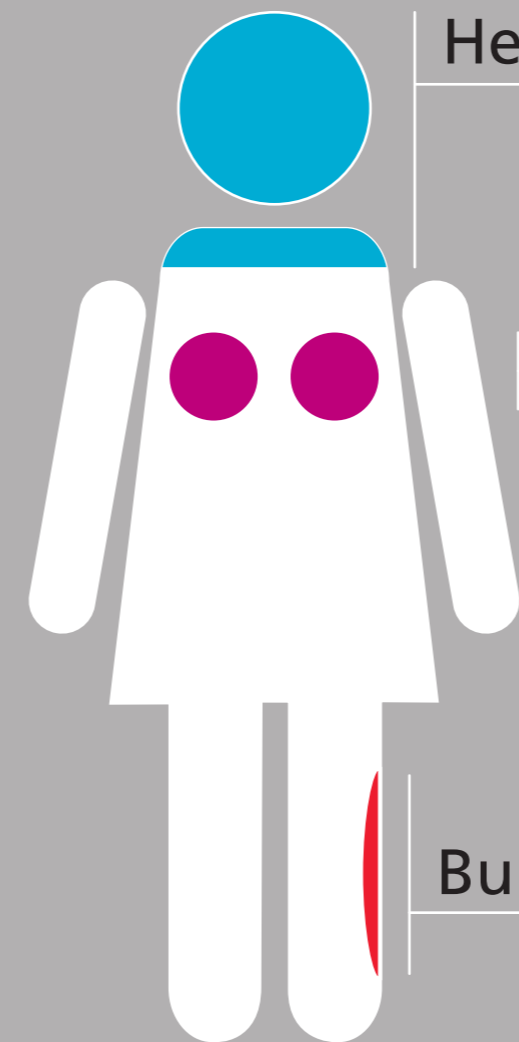
Subsequent ruptures



283

Flexor tendon repairs

Hands

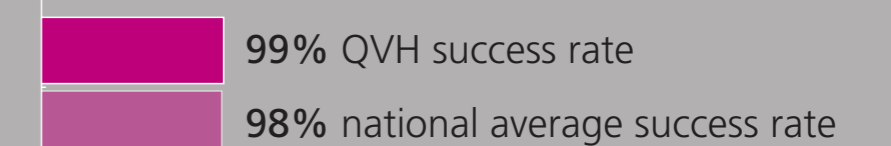


Breasts

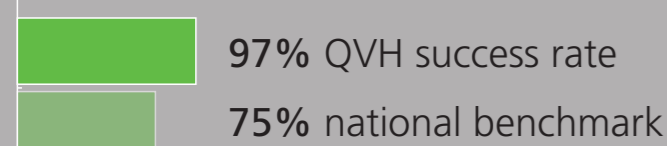
188

Breast reconstructions

Treatment following cancer



Melanomas completely removed



326

Melanomas removed

Skin cancer

Burns

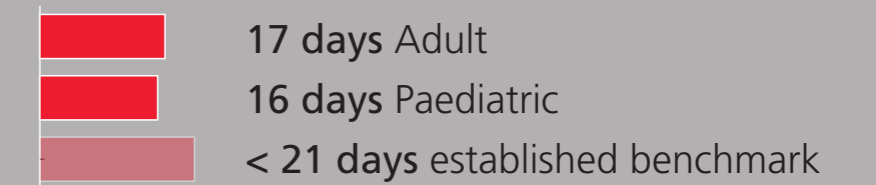
886

Adult

756

Paediatric

Average burn wound healing time



INVESTMENT IN THE FUTURE

In 2013/14 QVH celebrated its

150th
ANNIVERSARY

by opening **10** new operating theatres



with supporting infrastructure costing **£16m**

OUTSTANDING PATIENT EXPERIENCE

In 2013/14:

98%

of patients rated their care as good or very good



100%

of patients had single-sex sleeping and bathroom facilities