

# QVH Values



| Continuous improvement of care   | Humanity   | Pride  |
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| <b>We will:</b>  |  |  |
| Listen to our patients and focus on what they want   | Put patients first and maintain privacy and dignity at all times | Work together, respectfully and professionally, in the interest of the patient |
| Deliver services that are accessible and simple to use; encourage innovation and research to improve | Be courteous and respectful to everyone                          | Provide a workforce committed to the needs of our patients                     |
| Deliver high standards in all aspects of our work  | Communicate openly and honestly with everyone                    | Always go the extra mile   |
| Train and develop our staff to maintain a highly skilled workforce                                   | Be fair and consistent in everything                             | Have pride in the heritage of QVH and build the QVH of the future              |

