

QVH 2020: Delivering excellence

The QVH strategy [QVH 2020: Delivering excellence](#) remains our core approach, with five key strategic objectives shaping our work:

- Outstanding patient experience
- World class clinical services
- Operational excellence
- Financial sustainability
- Organisational excellence

But what does this mean?

KSO 1 Outstanding Patient Experience	KSO 2 World Class Clinical Services	KSO 3 Operational Excellence	KSO 4 Financial Sustainability	KSO 5 Organisational Excellence
We put the patient at the heart of safe, compassionate and competent care that is provided by well led teams in an environment that meets the needs of the patient and their families.	We provide world class services that are evidenced by clinical and patient outcomes and underpinned by our reputation for high quality education and training and innovative R&D.	We provide streamlined services that ensure our patients are offered choice and are treated in a timely manner.	We maximize existing resources to offer cost-effective and efficient care whilst looking for opportunities to grow and develop our services.	We seek to maintain and a well led organisation delivering safe, effective and compassionate care through an engaged and motivated workforce.

In addition, the Boards of Brighton and Sussex University Hospitals Trust (BSUH), Queen Victoria Hospital Foundation Trust (QVH) and Western Sussex Hospitals Foundation Trust are seeking to build on current partnership working to further align both clinical and support services. QVH and BSUH already work in partnership on a range of clinical activity including burns, plastics and head and neck services. The three trusts have set up a programme board to make recommendations for further collaboration. This work is part of wider discussions including at the East Surrey and Sussex STP, seeking to address issues of clinical and financial sustainability.

In autumn 2018 we began work to engage stakeholders in the development of our estates strategy; which includes our vision for using our estate to develop our role as one of the best surgical hospitals in the country.