

The Macmillan skin cancer clinical nurse specialists are based at Queen Victoria Hospital (QVH) and are recognised as the keyworkers for patients with skin cancer.

We work mainly within the outpatient department but also review patients with skin cancer who have been admitted to a ward.

The clinical nurse specialist/keyworker role involves:

- supporting patients and their family/ carers within their treatment pathway, both emotionally and practically
- acting as a link between the patient, family, carer and members of the multidisciplinary team
- liaising with other healthcare professionals on behalf of the patient
- offering advice and information/explanation of treatment
- accessing advice from other healthcare professionals as required
- assisting with financial information, claims and grants, and referral to appropriate specialists
- providing psychological support and referral to psychological therapies as required
- acting as keyworker and transferring over care to appropriate healthcare professionals when necessary
- educating the general public and staff about skin cancer
- attending local and national meetings
- continued professional development

Who are the multidisciplinary team?

Each cancer centre has its own multidisciplinary team (MDT) of healthcare professionals. Effective communication between different team members is key to ensuring a quality service is delivered to you. The MDT consists of dermatologists, plastic surgeons, oncologists, radiologists, pathologists, nurses and other healthcare professionals, who all have specialist training and experience in the diagnosis, care and treatment of skin cancers.

We believe in a multidisciplinary approach to your care, remembering that you are the central person in the team. The MDT is held weekly to discuss the most appropriate treatment for you.

We work closely with all members of the MDT. We also liaise with GPs, district nurses and other healthcare providers, ensuring that appropriate support is available to you in the community.

About Macmillan Cancer Support

Macmillan Cancer Support is a UK charity supporting people with cancer and their families with specialist information, treatment and care. It works closely with the NHS and others to develop and pioneer a network of services for people with cancer, working together so that standards of treatment and care can be improved for everyone.

Macmillan Cancer Support's aim is to ensure that everyone has access to the best information, treatment and care which will make people's lives easier and reduce unnecessary levels of anxiety.

How to contact the Macmillan Skin Cancer Clinical Nurse Specialists

Maggie Curtis, Julie Anthony, Mandy Charles & Elecia Buckley

Tel: 01342 306660 (direct line)

Email: qvh.skincancernurse@nhs.net

If we are away from our desk when you call, please leave a message and we will call you back as soon as possible.

We are usually available between 9am and 4pm, Monday to Friday, but not on bank holidays.

Further contacts and support

Macmillan Information and Support Centre

Queen Victoria Hospital

Tel: 01342 414369

Macmillan Cancer Support

Tel: 0808 808 0000

Website: www.macmillan.org.uk

Cancer Research UK

Tel: 0300 123 1022

Website: www.cancerresearchuk.org

Macmillan Skin Cancer Nurse Specialist

Please ask if you
would like this leaflet
in larger print or a
different format.

MASCU
Issue 5 – Ref: no. 0349
Approved by the Patient Information Group
Print June 2020 – Review June 2023

