

## Safeguarding and Mental Capacity Act (MCA) information

The following information is for QVH staff only and is made available in this format whilst Qnet is undergoing some essential maintenance. Please remember all safeguarding concerns must be raised on Datix.

### Adult safeguarding

Email the team at: [qvh.adultsafeguarding@nhs.net](mailto:qvh.adultsafeguarding@nhs.net) and/or contact Ian Cruickshank, Named Nurse Adult Safeguarding and Mental Capacity Act Lead: x4784 email: [Ian.Cruickshank1@nhs.net](mailto:Ian.Cruickshank1@nhs.net)

West Sussex professionals helpline to discuss cases if not sure what to do: 0330 222 8400.

### West Sussex - Care Point

Email [adults.carepoint@westsussex.gov.uk](mailto:adults.carepoint@westsussex.gov.uk)  
Tel: 01243 642121

### Surrey - Adult Care Line

Email: [ascmarsh@surreycc.gov.uk](mailto:ascmarsh@surreycc.gov.uk)  
Tel: 0300 200 1005 (out of hours 01483 517898)

### East Sussex - Adult Social Care

Email: [Socialcaredirect@eastsussex.gov.uk](mailto:Socialcaredirect@eastsussex.gov.uk)  
Tel: 0345 6080 191

### Kent - Adult Social Care

Email: [AdultsSafeguardingCRU@kent.gov.uk](mailto:AdultsSafeguardingCRU@kent.gov.uk)  
Tel: 03000 416161 (out of hours 03000 41 91 91)

### Medway

Email: [ss.accessandinfo@medway.gov.uk](mailto:ss.accessandinfo@medway.gov.uk)  
Tel: 01634 334466

### Brighton & Hove - adult services

Email: [accesspoint@brighton-hove.gov.uk](mailto:accesspoint@brighton-hove.gov.uk) The Adults Safeguarding Hub:  
[hascsafeguardinghub@brighton-hove.gov.uk](mailto:hascsafeguardinghub@brighton-hove.gov.uk) Online reporting can be completed at  
<https://new.brighton-hove.gov.uk/adultsafeguarding>

### Hampshire - adult services

Email: [socialservices@hants.gov.uk](mailto:socialservices@hants.gov.uk)  
Tel: 0300 555 1386

### Newham (London) - adult services

Email: [AccesstoAdultSocialCareTeam@newham.gov.uk](mailto:AccesstoAdultSocialCareTeam@newham.gov.uk)

### Lewisham - adult Services

Email: [SCAIT@lewisham.gov.uk](mailto:SCAIT@lewisham.gov.uk)

## **Paediatric safeguarding**

Email the team at: [qvh.paediatricsafeguarding@nhs.net](mailto:qvh.paediatricsafeguarding@nhs.net) and/or contact Katy Fowler, Named Nurse Safeguarding Children: x4146 (or x4597); email [Katy.Fowler@nhs.net](mailto:Katy.Fowler@nhs.net)

When making a referral to social care you can seek advice from West Sussex MASH but a referral will be to the area in which the child lives.

### **West Sussex**

Email: [WSChildrensServices@westsussex.gov.uk](mailto:WSChildrensServices@westsussex.gov.uk)  
Tel: 01403 229900 (Out of hours: 0330 222 6664)

### **Kent**

Email: [social.services@kent.gov.uk](mailto:social.services@kent.gov.uk)  
Tel: 03000 41 11 11 (Out of hours: 03000 41 91 91)

### **Medway**

Email: [ss.accessandinfo@medway.gov.uk](mailto:ss.accessandinfo@medway.gov.uk)  
Tel: 01634 334466

### **Bexley**

Email: [childrensocialcare.admin@bexley.gov.uk](mailto:childrensocialcare.admin@bexley.gov.uk)  
Tel: 0208 303 7777 (Out of hours: 020 8303 7777 or 020 8303 7171)

### **Brighton and Hove**

Email: [FrontDoorForFamilies@brighton-hove.gov.uk](mailto:FrontDoorForFamilies@brighton-hove.gov.uk)  
Tel: 01273 290400 (Out of hours: 01273 335905 or 01273 335906)

### **East Sussex**

Email: [0-19.spoa@eastsussex.gov.uk](mailto:0-19.spoa@eastsussex.gov.uk)  
Tel: 01323 464222 (Out of hours: 01273 335905/06)

### **Surrey**

Central referral [cspa@surreycc.gov.uk](mailto:cspa@surreycc.gov.uk)  
Tel: 0300 470 9100 (Out of hours: 01483 517898)

### **North East - Spelthorne, Elmbridge and Epsom & Ewell**

Tel: 0300123 1610

### **South East - Mole valley, Reigate & Banstead and Tandridge**

Tel: 0300 123 1620

### **North West - Runnymede, Surrey Heath and Woking**

Tel: 0300 123 1630

### **South West - Guildford & Waverley**

Tel: 0300 123 1640

## **Independent Mental Capacity Act services**

**Brighton and Hove:** PoHwer Tel: 0300 456 2370 Email: [pohwer@pohwer.net](mailto:pohwer@pohwer.net)

**Croydon:** VoiceAbility Tel: 0845 0175 198 Email: [imca@voiceability.org](mailto:imca@voiceability.org)

**East Sussex:** PoHwer Tel: 0300 456 2370 Email: [pohwer@pohwer.net](mailto:pohwer@pohwer.net)

**Kent:** Advocacy people Tel: 0345 310 1812 Email: [info@theadvocacypeople.org.uk](mailto:info@theadvocacypeople.org.uk)

**Surrey:** Advocacy in Surrey Tel: 0800 335 7330 Email: [info@advocacyinsurrey.org.uk](mailto:info@advocacyinsurrey.org.uk)

**Surrey:** Kinstons Advisory Group Tel: 020 8549 1028 / 07716938217 Email: [rights@kag.org.uk](mailto:rights@kag.org.uk)

**West Sussex:** PoHwer Tel: 0300 456 2370 Email: [pohwer@pohwer.net](mailto:pohwer@pohwer.net)