



Queen Victoria Hospital NHS Foundation Trust

Glossary of terms



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TERM	DEFINITION	TERM	DEFINITION	TERM	DEFINITION
ACP	Advanced Clinical Practitioner: experienced, registered health and care practitioners.	Improving Lives Together	The Sussex Health and Care System Strategy.	Provider Collaboratives	Provider collaboratives bring NHS providers together to achieve the benefits of working at scale across multiple places and one or more ICSs, to improve quality, efficiency and outcomes and address unwarranted variation and inequalities in access and experience across different providers.
AHP	Allied Health Professions including for example therapists, biomedical scientists, prosthetists, and radiographers.	KSO's	Key Strategic Objectives.	R&I	Research and Innovation.
Anchor Institution	Refers to large, typically non-profit, public sector organisations whose long-term sustainability is tied to the wellbeing of the populations they serve.	KSS	Kent, Surrey and Sussex.	RAAC	Reinforced Autoclaved Aerated Concrete, poses a safety risk in buildings, particularly if it has been damaged by water ingress from leaking roofs.
Case for Change	The reasons defined for changing the current status quo.	LA	Local Authority, Mid-Sussex District Council.	Secondary Care	Specialists in the secondary care level focus on specific systems of the body, particular conditions, or diseases. Common specialists in the secondary care level include cardiologists, oncologists, mental health practitioners, endocrinologists, and other specified qualifications.
CCU	Critical Care Unit.	LAU	Local Anaesthetic Unit.	Sentinel Lymph Node	The sentinel nodes are the first few lymph nodes to which cancer spreads.
CDC	Community Diagnostics Centre.	Local Catchment Area	The geographical area that has been defined as being 'local' to QVH.	Spoke Sites / Hub and Spoke	A model whereby the hub signifies a central or lead organisation that serves as the coordinating entity. The spokes represent partner organisations that are directly linked to the hub. QVH collaborates with partners to provide services at 8 spoke sites.
Centre of Excellence	Centres of excellence within healthcare supply exceptionally high concentrations of expertise and related resources centred on particular medical areas and delivered in a comprehensive, interdisciplinary fashion.	LTFM	Long term financial modelling.	Surrey Heartlands	NHS Surrey Heartlands Integrated Care Board, covers most of Surrey with the rest of Surrey covered by the Frimley Health and Care system.
Clinical Operating Model	A visual representation of our organisation, describing how our clinical services will be delivered, internally, with our partners and to our community.	MaxFac	Maxillofacial. Maxillofacial surgeons are qualified to treat a number of conditions related to the head and neck area.	TAT	Turnaround Times.
CQC	Care Quality Commission, the independent regulator of health and social care in England.	MDT	Multi-disciplinary Team, teams consisting of individuals drawn from different disciplines who come together to achieve a common goal.	TDT	Tobacco Dependency Treatment.
CWC	Care Without Carbon Framework, developed in 2014 by Sussex Community NHS Foundation Trust with the aim of continuing to deliver high quality patient care in the context of climate change.	MIU	Minor Injuries Unit.	Tertiary Care	Tertiary care is often prescribed to hospitalised patients, patients with chronic conditions and patients with severe diseases. Tertiary care requires highly specialised and specific equipment and expertise.
EPR	Electronic Patients Record, a digital platform that brings all patient information, from medical history to results of investigations and medications prescribed, together in one place.	NZC	Net Zero Carbon.	The QVH Way	The Trust's new continuous improvement framework and model.
FFT	Friends And Family Test, asks patients to anonymously rate their experience of NHS services and leave comments.	OMFS	Oral and Maxillofacial Surgery.	TMJ	Temporomandibular Joint, (jaw joint) located in front of the ear where the skull and the lower jaw meet.
GMC	General Medical Council, runs the national training survey to monitor and report on the quality of postgraduate medical education and training.	Oncology	A branch of medicine that specialises in the diagnosis and treatment of cancer.	TRIPS	As the regional specialist centre for reconstructive surgery following trauma, we have developed and now have a telemedicine referral system known as TRIPS, allowing photographs of injuries to be reviewed by clinicians at any time, regardless of where in the region the patient is.
Health Inequalities	Unfair and avoidable differences in health across the population, and between different groups within society.	PAC	Pre-assessment Clinic, provides an assessment of patients' general health and fitness before surgery by carrying out various tests and investigations.	Triumvirate Leaders	The definition of triumvirate is "a group of three people who are in control of an activity or organisation". The triumvirate model of nurse, operations manager and senior clinician exist in most NHS provider organisations, who work together to deliver services to patients.
Health Promoting Hospital	A hospital as an advocate and change agent for health promotion in its community and own environment, focussing on patients and staff.	Pathology	The analysis of blood, urine and tissue samples to examine and diagnose disease. Including blood count, clotting and electrolyte results.	VCSE	The voluntary, community and social enterprise sector. A key strategic partner in helping local systems shape, improve and deliver services.
Health Psychology	The practice of helping motivate people to make health-conscious decisions such as not smoking, eating the right foods, and exercising more, to prevent illness.	Perioperative Care	The practice of patient-centred, multidisciplinary, and integrated medical care of patients from the moment of contemplation of surgery until full recovery.	Wayfinding	Defined as the process of navigating through physical environments, such as hospitals, efficiently and effectively. Patients, visitors and staff being able to find their way from one point to another.
Histopathology	The diagnosis and study of diseases of the tissues involving examining tissues and/or cells under a microscope.	PKB	Patient Knows Best, a digital platform designed to help health and social care providers bring together patient data, along with the patient's own data, creating one secure Personal Health Record (PHR) for the patient to have access to their results, appointments and care	Wider Determinants of Health	A diverse range of social, economic and environmental factors which influence people's mental and physical health. Systematic variation in these factors constitutes social inequality.
Holistic Care	The provision of care to patients that are based on a mutual understanding of their physical, psychological, emotional, and spiritual dimensions.	Place-based care	In the context of integrated care systems (ICSs), 'place' refers to a smaller geographic footprint within a system which often aligns with a local authority area or patient flows for acute care. Across the country, trusts are working with partners to provide better joined up care at place level.		
HVAC	High Volume Any Complexity.	Plexus	Plexus is a Shared Care Record that connects health and care records, for health practitioners and clinicians across Sussex, such as GPs, hospitals, community healthcare services, care settings and Local Authorities.		
HVLC	High Volume Low Complexity.	POPs	Perioperative care for older people.		
ICB	Integrated Care Board, the NHS organisations responsible for planning health services for their local population. The Sussex Integrated Care Board, NHS Sussex, is the lead strategic commissioner for QVH.	Population Health	An approach aimed at improving the health of an entire population, improving the physical and mental health outcomes and wellbeing of people within and across a defined population, reducing inequalities.		
ICS	Integrated Care System, the partnerships that bring together NHS organisations, local authorities and others to take collective responsibility for planning services, improving health and reducing inequalities across geographical areas.	Primary Care	The first point of contact for people in need of healthcare, usually provided by professionals such as GPs, dentists and pharmacists.		





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Rebuilding lives and supporting communities for a healthier future