



Governors' news

August 2026

In this issue we introduce the five newly elected public governors, one stakeholder governor and the two new staff governors. We know you'll all wish them every success in their new roles.

We'll also tell you about the Community Diagnostic Centre. This new centre will open in October and given below are details of the type of services that it will offer.

Meet the New Public Governors

Our Council of Governors plays an important role in representing the views of members, patients, and local communities. We're delighted to introduce our newly elected Public Governors.

Robin Graham

Robin brings extensive leadership and governance experience from a 32-year career with the London Fire Brigade, where he rose from firefighter to deputy chief officer. Following retirement, he established and continues to run his own fire and life safety business. Having been a Governor previously, he said: *"People are the most valuable asset in any organisation, and I look forward to supporting QVH in maintaining the high standards for which it is rightly respected."*



Terry Holding

Terry is a former engineering business owner who built and led a successful design and technical drawing company serving clients worldwide. His connection to specialist plastic surgery began as a young patient and continues through his longstanding interest in QVH's pioneering work. A local resident, Terry said: *"QVH has played an important part in my life, and I'm pleased to have the opportunity to support such a respected and innovative hospital."*

Suzy O'Hara

Suzy has a diverse background as a long-haul airline pilot, flying instructor, trainee paramedic and magistrate. She has also volunteered as a hospital radio presenter and now supports wellbeing in the community through Pets as Therapy. Suzy is committed to championing patients and staff while helping QVH continue to deliver exceptional care: *"I want to help ensure patients, staff and the wider community continue to be heard as QVH builds on its excellent reputation."*



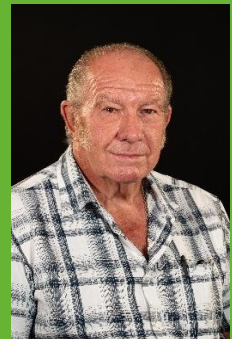


Glynn Roche

Glynn is a longstanding Trust member and former Public Governor, having also served as Lead Governor and supported the Audit Committee. With professional experience in technology and pension fund leadership, he brings valuable governance, commercial and digital expertise. He said: *"Strong governance and effective leadership are essential to QVH's future, and I'm committed to helping the Trust navigate the opportunities and challenges ahead."*

Robert Tamplin

Robert is a retired fundraiser with strong family ties to QVH and previous experience serving as a Governor. Robert is looking forward to giving back to the hospital and helping it continue to provide outstanding care for future generations: *"QVH has supported my family for many years, and I'm proud to have the opportunity to give something back to the hospital."*



Councillor Caroline Ward

Caroline joins us as the Stakeholder Governor for West Sussex County Council. Caroline's main interests lie in community building whether fighting food poverty, driving sustainability and environmental awareness as Carbon and Water Literacy-trained, or volunteering to support older people. Caroline's career has been in technology marketing where she has won multiple awards for her work. She has Board-level experience and holds an MBA from the University of Sussex.

Please join us in welcoming them and say 'hello' when you see them.

Meet the Staff Governors



Graham True, Assistant Medical Devices Coordinator

Graham has been re-elected as staff governor. He committed to representing staff voices and supporting the continued success of the Trust. He has worked for QVH for 15 years, having previously spent four years at Great Ormond Street Hospital.

In his role as an Assistant Medical Devices Coordinator, he works closely with teams across the organisation which gives him valuable insight into the challenges staff face on the ground, as well as opportunities to Improve how we work together.

Jo Deamer, Dental Training Specialist

Jo has worked at QVH for 25 years, starting off her career in patient-facing roles and currently working in medical education. She has been an East Grinstead resident all her life so understands the importance and the high value of the hospital from not only being a staff member but also as a patient. She is passionate about the future of the NHS and the future of QVH and will be a friendly face to listen objectively to views and opinions.



Amy Hinz, Quality & Compliance Lead for Perioperative Services

Amy has worked at the Trust since 2010, starting as a student Operating Department Practitioner, and has developed her career at QVH over the past 16 years. She is currently the Quality and Compliance Lead for Perioperative Services, and this role allows her to see the incredible work happening across the Trust and the opportunities we have to keep improving together. Amy is passionate about ensuring staff feel heard, valued, and supported and believes strong engagement is key to delivering excellent patient care and continuous improvement.

Community Diagnostic Centre at Queen Victoria Hospital

Quick, convenient access to tests, closer to home

What is a Community Diagnostic Centre?

A Community Diagnostic Centre (CDC) brings planned diagnostic tests together in one place. It helps you get the checks you need more quickly and, where possible, with fewer visits.

We offer Community Diagnostic Centre services here at Queen Victoria Hospital (QVH).

Who is the QVH CDC for?

- If you live in Sussex, Surrey or Kent, your GP or healthcare professional can refer you.
- Unfortunately, we do not accept self-referrals.

What tests can be requested by your GP?

Scans (imaging)

- X-ray
- Ultrasound
- CT
- MRI
- DXA (bone density).

Respiratory investigations

- Spirometry (breathing test)
- FeNO (airway inflammation test), CO monitoring (carbon monoxide breath test), pulse oximetry (oxygen level check)

Our team may undertake further testing, if required:

- Full lung function tests (detailed breathing tests) and 6-minute walk tests (walking fitness test)
- ECGs (heart rhythm tracing), echocardiograms (heart ultrasound scan), 24-hour monitors (portable heart rhythm recorder)
- Sleep studies (sleep monitoring tests)
- Phlebotomy (blood tests)
- Teledermatology (skin assessment using images).

Diagnostic pathways (symptom-based):

For some symptoms, we can arrange tests as part of a pathway, which may reduce the number of appointments you need.

- Breathlessness pathway (ongoing unexplained breathlessness for more than 8 weeks) – respiratory and / or cardiac testing
- Insomnia pathway – questionnaire/sleep diary and, if needed, home sleep testing
- Non-Specific Symptoms (NSS) pathway (e.g. weight loss, fatigue) – clinical triage and, if needed, further investigations
- Skin pathway – medical photographs reviewed by a consultant.



New building opening October 2026!

Work is underway on our new, purpose-built Community Diagnostic Centre building at QVH. This will expand the diagnostic services we offer, bringing them together as a “one-stop shop.” It will also help us to reduce waiting times for essential tests and improve patient experience.

Where to find us:

Queen Victoria Hospital, Holtye Road, East Grinstead, RH19 3DZ.

Find out more at

www.qvh.nhs.uk/support-services/community-diagnostic-centre/

or scan the QR code



Forth Coming Meetings

Public Board Meeting 16th September 2026 10am – 12noon, Education Centre QVH

Formal Council of Governors Meeting 20th November 2026 from 2pm, Education Centre QVH